

Payment policy

- A text/email confirmation will be sent out shortly after the booking is made to your phone/email.
- Please make payment after you receive the booking confirmation, please ensure this is done at least 24hrs before the session.
- Please pay via BACS on the details below
Name: Simranjit Kaur Chera
Bank name: Santander
Sort code: 09-01-28
Account no: 65203700
- When payment is made, please inform me and you will receive a confirmation to your email address/phone to acknowledge payment, date of payment and the fee received.
- In the event of a late cancellation (less than 24hrs) from myself and you have already paid, you will receive a full refund or the payment can cover the cost of another session. This will be the client's choice.
- In the event in which a client has cancelled with less than 24hrs notice you will be charged at the full cost of the session. Please note 3 late cancellations/non attended appointments will result in session termination
- Sessions that have been used are non-refundable

If you have any queries regarding payment, then please get in contact me via email on sc_counselling@yahoo.com or text or call my work phone on 07375 852435